Tenants Voices in Action

What is Tenant Voices in Action?

Tenants Voices in Action is an independent group run by tenants and supported by Bield. The purpose of the group is to provide a national voice within which tenant participation proposals at a strategic level are discussed and decided.

The group represents tenants across Bield and provides a voice for tenants in relation to decisions made by the Bield Board.

Who can join?

Tenants Voices in Action is open to all tenants, apart from members of our Scrutiny Group, from across Bield services, ideally with a geographic distribution.

Only one tenant per development is permitted and a process is in place should the number of tenants exceed the maximum of 16.

What would my role be?

As a member of Tenants Voices in Action you will be asked to work alongside other tenants to give your view and opinions on issues arising for Bield and our customers. You will be meeting with staff, other tenants and possibly external groups.

What commitment would I need to make?

The group meets at least four times per year, although if the group feels extra meetings are required these can be arranged. We use a mixture of in-person and virtual meetings. We can help if you struggle to get online.

What if I don’t have the experience or knowledge to be part of this group?

This is one of the most common concerns tenants have when they are being asked to take part. It is not essential to have a particular skill set or experience in taking part in groups such as these. The most important thing you can bring to the group is your life experience,

something all of us have. This opportunity is open to all, regardless of background or career. All you need is a desire to help improve the services Bield provides.

What will I get out of it?

Tenants Voices in Action will give you a better understanding of how Bield is performing. It will give you the chance to look at how tenants can get more from Bield in the future. It will give you the opportunity to work alongside other tenants as part of a team and share your thoughts and ideas. And we hope it will be a fun and enriching thing to do!

What about travel expenses?

If you must travel to attend meetings or undertake work on behalf of the group, we will reimburse you for all travel costs as well as any money needed for copying or publishing papers and arranging venues.

Will it really make a difference?

One of the questions tenants often ask is will this really change anything? We think so. This is a group led exclusively by tenants, and it helps ensure tenants are at the heart of everything we do.

The group led on the 2025/6 Domestic Abuse Policy and provides a tenant perspective on consultations.

OK, I'm Interested – What Next?

Great!
Contact our team at – Engage@bield.co.uk
We look forward to hearing from you!